# Hrvatski Telekom

Business and Financial Review January – June 2009

Ivica Mudrinić, President of the Management Board and CEO

30 July 2009

# Disclaimer

- These materials and the oral presentation do not constitute or form part of any offer or invitation to sell or issue, or any solicitation of any offer to purchase or subscribe for, any securities of the Company nor should they or any part of them or the fact of their distribution form the basis of, or be relied on in connection with, any contract or investment decision in relation thereto.
- In particular, these materials and the oral presentation are not an offer of securities for sale in the United States. The Company's securities have not been, and will not be, registered under the US Securities Act of 1933, as amended.
- The third party information contained herein has been obtained from sources believed by the Company to be reliable. Whilst all reasonable care has been taken to ensure that the facts stated herein are complete and accurate and that the opinions and expectations contained herein are fair and reasonable, no representation or warranty, expressed or implied, is made by the Group or its advisors, with respect to the completeness or accuracy of any information and opinions contained herein.
- These materials and the oral presentation contain certain forward-looking statements with respect to the financial condition, results of operations and business of the Group. These forward-looking statements represent the Company's expectations or beliefs concerning future events and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Additional detailed information concerning important factors that could cause actual results to differ materially is available in the Group's Annual Report.
- These materials include non-IFRS measures, such as EBITDA. The Company believes that such measures serve as an additional indicators of the Group's operating performance. However such measures are not replacements for measures defined by and required under IFRS. In addition, some key performance indicators utilised by the Company may be calculated differently by other companies operating in the sector. Therefore the non-IFRS measures and key performance indicators used in these materials may not be directly comparable to those of the Group's competitors.



Economy & regualtion

### Business Environment Highlights Economy and regulation

#### Economy

- Official GDP decrease of 6.7% in the Q1 2009
- Increased unemployment rate: 14.2%
- Decreased payment collection efficiency
- Proposed measures to manage fiscal imbalances
  - VAT rate increased to 23% from previous 22% and temporary special income tax
  - Fee on mobile communication services
- Stable banking system

#### Regulation

- Q1 2009: decreased fixed and mobile interconnection charges
- New round of market analyses according to the latest EU recommendation new remedies expected in Q3 2009

T-HT Group

# **Group Highlights**

- Maintained leadership position in all business segments
- Continued growth in internet segment: broadband and IPTV push
- Continuation of accelerated broadband roll-out
- Revenue increased by 0.7%
- Slight EBITDA decrease mainly driven by growth of operating expenses
- Total dividend of 29.99 HRK/share payment of 2nd part in May
- Reorganisation to improve customer service and increase internal efficiency

		Jan - Jun 2008	Jan - Jun 2009	% change
Revenue <sup>(1)(2)(3)</sup>	(in HRK million)	4,180	4,208	0.7%
	(in EUR million)	575	569	-1.0%
EBITDA before exceptional items	(in HRK million)	1,932	1,923	-0.5%
	(in EUR million)	266	260	-2.1%
Net profit	(in HRK million)	1,125	1,092	-2.9%
	(in EUR million)	155	148	-4.5%
Headcount (at 30 June)		6,500	6,341	-2.4%

IFRS, unaudited

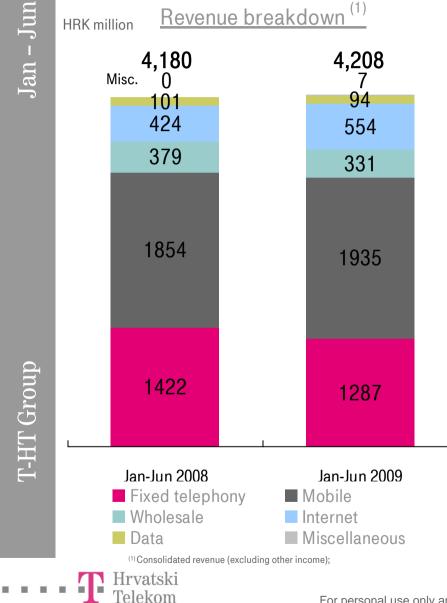
(1) Kuna per Euro average rate of exchange: Jan- Jun 2009: 7.39; Jan- Jun 2008: 7.27

(2) Excluding Other operating income

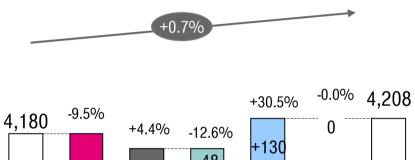
(3) Impact of IFRIC 13 on T-HT Group revenue is Jan - Jun 2008 13.6 mio HRK; Jan - Jun 2009 8.2 mio HRK.

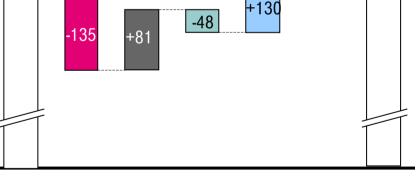


# **Group Revenue Development**



Further growth in Mobile and Internet revenue



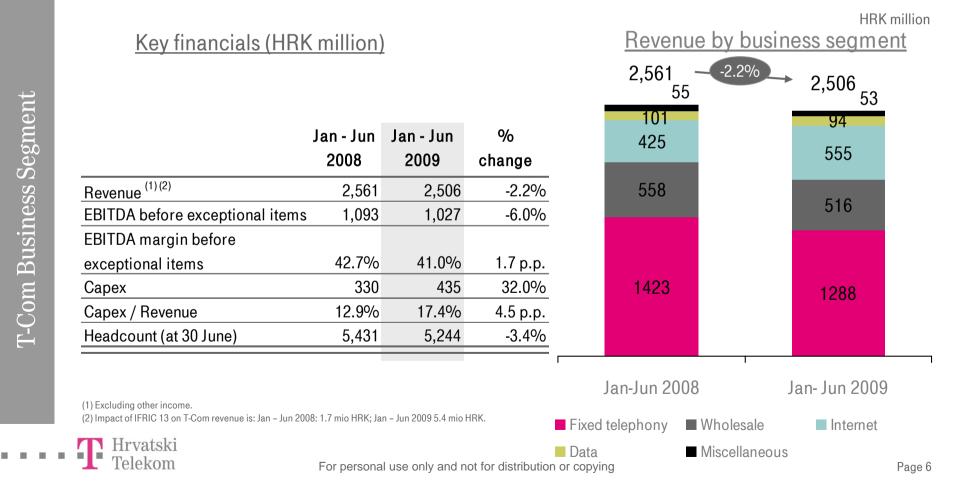


Fixed Mobile Wholesale Internet Data & Jan-Jun Jan-Jun 2008 2009 Misc.

**T-Com Business Segment** 

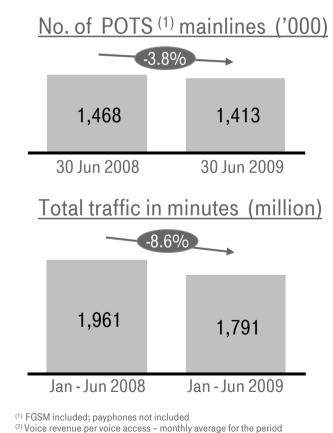
# **T-Com Highlights**

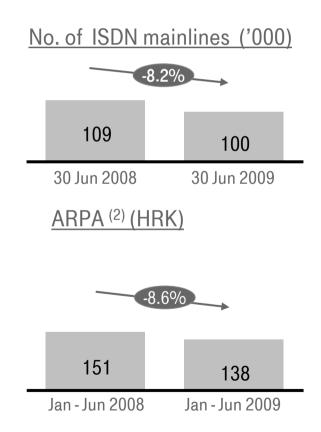
- Strong market position supported by attractive launches and services
- Keeping ahead in the growing broadband market
- Increase in internet revenue largely offsetting decrease in fixed telephony revenue
- Iskon launched its own IPTV service
- EBITDA impacted by decreased revenues and increase in merchandise expenses
- Higher investments in network (e.g. optical access network, DSL access nodes) and in IT (e.g. software)



# **Fixed Telephony**

- Total mainlines of all types fell 4.1% on Q2 2008 (down 1.2% on Q1 2009)
- New launches and tariffs (e.g. a flat fee with set up fee, extension to peak time of popular FreeTime) successfully responding to competitors' pricing pressures
- Fixed voice ARPA declining primarily due to lower traffic resulting from fixed to mobile substitution





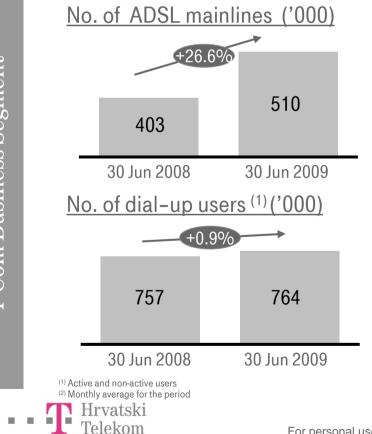
Hrvatski

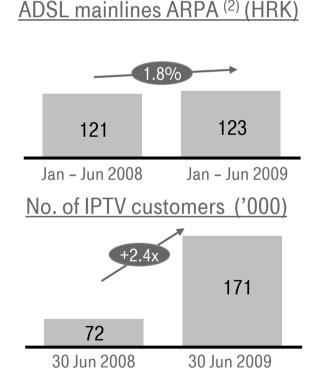
Telekom

**T-Com Business Segment** 

### **Internet Services**

- Internet revenue up 30.6% to HRK 555 million; 22.1% of T-Com revenue
- Strong customer acquisition campaign and marketing focused on retaining existing MAXadsl customers: almost 17,000 net adds in Q2 2009
- ADSL ARPA maintained <sup>(2)</sup> mainly as a result of promotional activities and migration toward higher speeds
- MAXtv successfull growth supported by combination of new offerings and attractive content: more than 19,000 net adds in Q2 2009
- Upgraded speeds; IPTV platform upgrade terminated in June 2009





#### For personal use only and not for distribution or copying

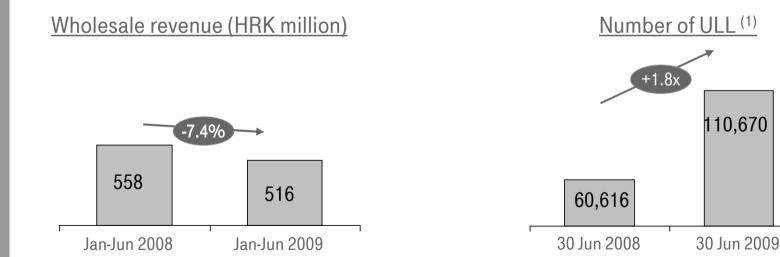
# Wholesale and Data Services

#### Wholesale

- Growth in ULL activations slower than in Q1 2009 (15,067 net adds in Q1 2009 vs. 8,531 in Q2 2009)
- Increase of number portability by 49.8% and slight decrease of CPS by 1.7%
- Wholesale revenue affected mostly by the Regulatory Agency's decision on decrease of origination and termination prices

#### Data

- The number of lines decreased due to migration from traditional data lines to IP-based services
- Growth of Metro Ethernet revenue



<sup>(1)</sup> Previous year has been restated according to actual reporting (w/o lskon ULL number of lines)

T-Com Business Segment

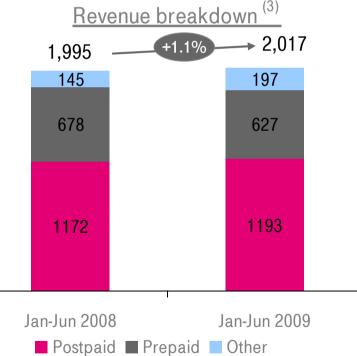
**T-Mobile Business Segment** 

# T-Mobile Highlights

- Revenue growth mainly due to increase of other revenue driven mostly by national roaming revenue
- Strong increase in EBITDA as a result of lower operating costs, mainly lower merchandise costs
- Increased capex due to Core Network investments (transition towards NGN) and continued roll out of radio access network
- Wide range of new products (e.g. weekly paid options for prepaid customers, Mrak tariff, Stick2CARNet, Simpa Internet daily option...)

Key financials (HRK million) (1)(2)

	Jan - Jun 2008	Jan - Jun 2009	% change
Revenue <sup>(1)(2)</sup>	1,995	2,017	1.1%
EBITDA	840	896	6.7%
EBITDA margin	42.1%	44.4%	2.3 p.p.
Capex	147	177	20.0%
Capex / Revenue	7.4%	8.8%	1.4 p.p.
Headcount (at 30 June)	1,069	1,097	2.6%



 $^{(1)}\ensuremath{\mathsf{Unconsolidated}}$  figures, excluding other operating income.

<sup>(2)</sup> impact of IFRIC 13 on T-Mobile revenue is: Jan-Jun 2008 11.9 mill HRK; Jan-Jun 2009: 2.7 mill HRK. <sup>(3)</sup> Including visitor's revenue.

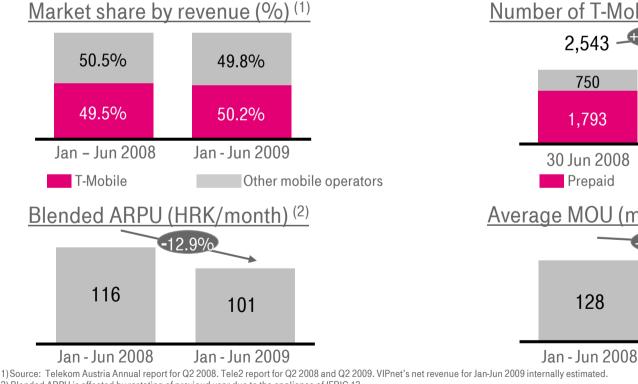


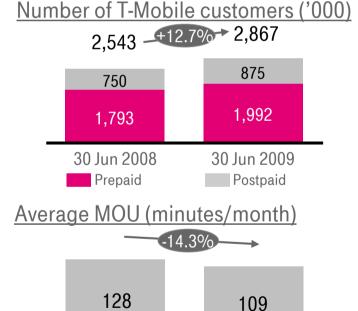
T-Mobile Business Segment

. . . .

### **T-Mobile Operational Data**

- Continued market leadership: 47.6% by SIM and 50.2% of revenue market share
- More than 86,000 net adds in Q2 2009
- Number of postpaid subscribers increased by 16.7%, now 30.5% of total subscribers
- ARPU declined due to increased penetration of SIMs and reduced usage as consumers control their expenditure
- MOU decrease caused mainly by a fall in prepaid minutes resulting from different promotions compared to the same period last year and an increase of SIM number





(1) Source: Telekom Austria Annual report for Q2 2008. Tele2 report for Q2 2008 and Q2 2009. VIPnet's net revenue for Jan-Jun 2009 internally estimated. (2) Blended ARPU is effected by restating of previoud year due to the appliance of IFRIC 13.

T Hrvatski Telekom

Jan - Jun 2009

# Group Financial Highlights

#### IFRS, unaudited

#### HRK million

	Jan - Jun 2008	Jan - Jun 2009	% change
Revenue <sup>(1)(2)</sup>	4,180	4,208	0.7%
EBITDA before exceptional items	1,932	1,923	-0.5%
EBITDA margin before exceptional items	46.2%	45.7%	-0.5 p.p.
Net profit	1,125	1,092	-2.9%
Net profit margin	26.9%	26.0%	-0.9 p.p.
Capex	477	611	28.3%
Capex / Revenue	11.4%	14.5%	3.1 p.p.

<sup>(1)</sup> Excluding Other operating income

<sup>(2)</sup> Impact of IFRIC 13 on T-HT Group revenue is: Jan-Jun 2008: 13.6 mio HRK; Jan-Jun 2009 8.2 mioHRK.

# Group 2009 Outlook

Revenue

The Group has previously indicated it expects that revenues would fall in 2009 because of declining GDP, which the Croatian National Bank estimates will decline by 5% in 2009. The Group does not know the outcome of proposals in the Croatian Parliament to increase taxes and impose a fee on mobile communications services. Should these proposed taxes and fee be imposed, it is inevitable that revenue will come under additional pressure.

#### **EBITDA**

The Group has previously indicated that it anticipated some erosion of its EBITDA margin, but that its ongoing programme of cost-control initiatives would mitigate this erosion to some extent. Given the state of the Croatian economy, and the prospect of immediate new taxes and fee, the Group now believes that this margin erosion will be stronger than previously anticipated.

#### CAPEX

T-HT Group

The Group has previously indicated that 2009 capital expenditure was likely to be at a similar level to that of 2008, with a focus on improvements to the optical access network and the deployment of new technologies to promote the growth of mobile data. However, should the proposed fee on mobile communications be imposed, T-HT will reconsider what is an appropriate level of capex going forwards.

#### **Regional Expansion**

The Group continues to monitor and evaluate expansion opportunities to increase shareholder value.



# Appendix



# Income Statement T-HT Group

in HRK million (IFRS; unaudited)	Jan-Jun 2009	Jan-Jun 2008	% of change 09/08
Mobile telephony	1,935	1,854	4.4%
Fixed telephony	1,287	1,422	-9.5%
Wholesale services	331	379	-12.6%
Internet services	554	424	30.5%
Data services	94	101	-7.1%
Miscellaneous	7	0	-
Revenue	4,208	4,180	0.7%
Income from usage of own products, merchandise and	50	50	5.00/
services	56 108	53 137	5.9% -21.3%
Other operating income Total operating revenue	4,372	4,370	-21.3% <b>0.1%</b>
Operating expenses	2,453	2,437	0.6%
Material expenses	1,136	1,143	-0.6%
Employee benefit expenses	585	565	3.6%
Other expenses	679	684	-0.7%
Write down of asset	53	46	1 <i>5.5%</i>
EBITDA	1,919	1,932	-0.7%
Depreciation and amortization	710	672	5.6%
EBIT	1,209	1,260	-4.0%
Financial income	190	176	7.6%
Income from investment in joint ventures	9	12	-22.8%
Financial expenses	25	15	70.0%
Profit before taxes	1,384	1,434	-3.5%
Taxation	292	309	-5.7%
Net profit	1,092	1,125	-2.9%
Minority interest	0	0	-0.2%
Net profit after minority interest	1,092	1,125	-2.9%
Exceptional items	4	0	-
EBITDA before exceptional items	1,923	1,932	-0.5%



### Balance Sheet T-HT Group

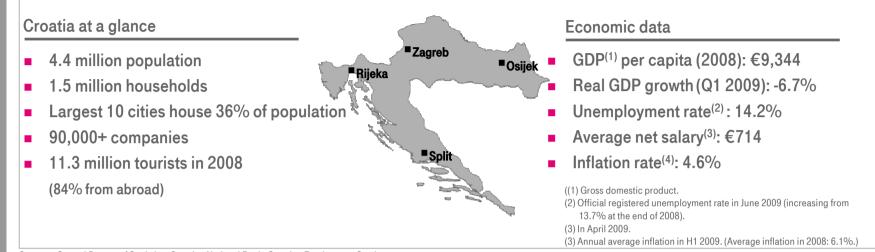
in HRK million (IFRS; unaudited)	At 30 Jun	At 31 Dec	% of change
	2009	2008	09/08
Intangible assets	987	1,049	-5.9%
Property, plant and equipment	6,383	6,428	-0.7%
Non-current financial assets	631	404	56.0%
Receivables	28	36	-22.4%
Deferred tax asset	58	61	-4.5%
Total non-current assets	<b>8,087</b>	<b>7,977</b>	<b>1.4%</b>
Inventories	332	314	5.8%
Receivables	1,374	1,293	6.2%
Current financial assets	886	266	233.4%
Cash and cash equivalents	2,379	5,223	-54.5%
Prepayments and accrued income	69	105	-34.6%
Total current assets	5,039	7,201	-30.0%
TOTAL ASSETS	13,126	15,179	-13.5%
Subscribed share capital	8,189	8,189	0.0%
Reserves	409	409	0.0%
Revaluation reserves	-2	-1	51.7%
Retained earnings	1,382	1,534	-9.9%
Net profit for the period	1,092	2,309	-52.7%
Minority interest	1	1	-2.3%
Total issued capital and reserves	<b>11,071</b>	<b>12,440</b>	<b>-11.0%</b>
Provisions	285	314	-9.1%
Non-current liabilities	138	150	-7.8%
Total non-current liabilities	<b>423</b>	<b>463</b>	<b>-8.6%</b>
Current liabilities	1,379	1,983	-30.4%
Accrued expenses and deferred income	252	292	-13.7%
Total current liabilities	1,632	2,275	<i>-28.3%</i>
Total liabilities	2,055	2,739	<i>-25.0%</i>
TOTAL EQUITY AND LIABILITIES	13,126	15,179	-13.5%

### Consolidated Cash Flow Statement T-HT Group

in HRK million (IFRS; unaudited)	Jan-Jun 2009	Jan-Jun 2008	% of change 09/08
Profit before tax	1,384	1,434	-3.5%
Depreciation and amortization	710	672	5.6%
Total increase of cash flow from operating activities	2,093	2,106	-0.6%
Decrease of current liabilities	-603	-347	73.8%
Increase of current receivables	-80	-47	70.2%
Increase of inventories	-18	-25	-26.6%
Other cash flow decreases	-520	-648	-19.8%
Total decrease of cash flow from operating activities	-1,221	-1,067	14.4%
Net cash inflow/outflow from operating activities	872	1,039	-16.1%
Proceeds of sale of non-current assets	12	32	-62.3%
Proceeds of sale of non-current financial assets	1	1,077	-99.9%
Interest received	179	191	-6.0%
Total increase of cash flow from investing activities	192	1,299	-85.2%
Purchase of non-current asset	-611	-476	28.4%
Purchase of non-current financial asset	-221	0	
Other cash outflows from investing activities	-618	-542	14.0%
Total decrease of cash flow from investing activities	-1,451	-1,019	42.5%
Net cash inflow/outflow from investing activities	-1,259	281	-548.5%
Total increase of cash flow from financing activities	0	0	-
Repayment of loans and bonds	-1	-5	-72.3%
Dividends paid	-2,456	-2,421	1.5%
Total decrease of cash flow from financing activities	-2,457	-2,426	1.3%
Net cash inflow/outflow from financing activities	-2,457	-2,426	1.3%
Total increase of cash flow	872	1,320	-33.9%
Total decrease of cash flow	-3,717	-2,426	53.2%
Cash and cash equivalents at the beginning of period	5,223	3,366	55.2%
Net cash (outflow) / inflow	-2,844	-1,106	157.2%
Cash and cash equivalents at the end of period	2,379	2,260	5.3%



# Croatia and its telecom market



Sources: Central Bureau of Statistics, Croatian National Bank, Croatian Employment Service

Croatian telecom market

- Fixed line
  - 15 licensed operators, of which 9 active
  - CPS, ULL and bit-stream available
- Mobile
  - 3 operators on the market, no mobile virtual network operators (MVNO)

Sources: Croatian Agency for Telecommunications, Central Bureau of Statistics, Company's internal estimates

Mobile penetration: 135.6%

- Internet
  - Internet penetration: ~51% of population
  - Broadband household penetration<sup>(1)</sup>: 31%
- Cable
  - Cable TV household penetration: 9%
  - Cable TV broadband penetration: 2%

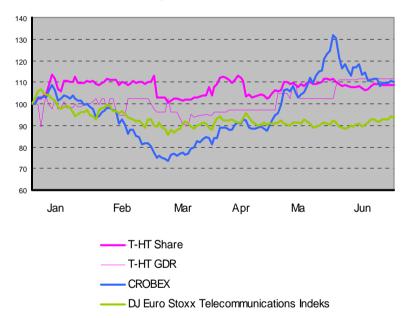
(1) Residential broadband lines per total households

**Oroatia and its telecom market** 

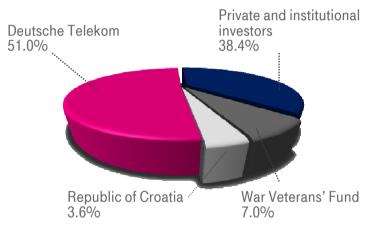


# About T-HT Group

T-HT Share and GDR as compared to CROBEX and DJ Euro Stoxx Telecommunication Index 1 January 2009 - 30 June 2009



#### Ownership structure <sup>(3)</sup>



- CROBEX increased by 10.11% since the beginning of the year
- Value of T-HT share increased by 9.68% if compared to the last trading day of 2008
- ZSE closing price at the last trading day in Q2 2009: HRK 218.50
- Most traded share on the ZSE

Hrvatski

Telekom

For personal use only and not for distribution or copying

#### **Investor Relations Contact**

- Erika Kašpar
   Tel: +385 1 491 2000
- Elvis Knežević
  - Tel: +385 1 491 1114
- Anita Marić Šimek
   Tel: +385 1 491 1884

e-mail: ir@t.ht.hr

www.t.ht.hr/eng/investors/

London Stock Exchange GDR trading symbol: THTC Zagreb Stock Exchange Share trading symbol: HT-R-A Reuters: THTC.L, HT.ZA Bloomberg: THTC LI, HTRA CZ

